



Guitar Lessons Basingstoke
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Guitar Lessons Basingstoke – Terms & Conditions

I love teaching guitar and hate handing out rules and regulations. However, teaching guitar is **my living**, and so I need a few simple safeguards. Thus, all lessons are subject to the following terms and conditions:

1. **Fees** – Lesson fees are payable in advance or at the end of each lesson by balance transfer, cash or cheque, and are subject to review (though they very rarely go up!)
2. **Cancellations & Missed Lessons** – If you do not attend a lesson for any reason whatsoever, you are required to you give at least 24 hours' notice, or you will be charged for the time at the usual rate. To cancel a lesson you should telephone 07528 583084. I will waive the fee in exceptional circumstances (family emergency, accident, etc.), but this will be at my discretion.

In the instance that I cancel a lesson or am unable to attend, you will not be be charged, and neither will you receive any discount off of future transactions no matter how much notice I give; though I will always try to give at least 24 hours' notice where possible.

In the case of cancellations due to a short-term event (e.g. a wedding, birthday, short-term illness, etc.) I ask kindly that you try to postpone the lesson to a mutually convenient time later in the week rather than cancel. Unforeseen cancellations cost me a small fortune, but there's no action I can conceive to take in order to minimise that loss other than to ask politely. However, this request pertains less to holidays you may have planned and certain days within the Christmas period.

3. **Late arrival** – I cannot guarantee a full lesson in the instance that you arrive late, though I will aim to teach for as long as agreed, on the condition that it does not detract from another student's lesson time. If I am running late, I will always give you a full lesson and will try to let you know in advance that I am running late.
4. **RGT grades & materials** – I am a member of the Registry of Guitar Tutors and as such, RGT exams and educational materials can be purchased via Guitar Lessons Basingstoke at a 10% discount. Payment is required in advance (including postage if ordering a book), and a full receipt will always be provided for you.

FAQS

- Is this a contract? No.
- Am I signing up to a set number of lessons? No.
- Can I stop lessons at any time? No.
(Joking! Of course you can.)

I have read and agree to the terms and conditions set out above.

Signed.....Print.....Date.....